



#2026



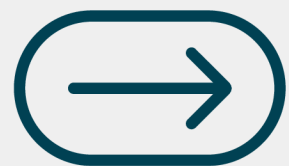
# Unlock Your Restaurant's Full Capacity

AI Voice • Reservations •  
Smart Seating • Guest Experience



# The Problem

Missed calls mean lost reservations every service  
Poor table allocation leaves seats empty at peak hours  
Fixed turn times ignore real dining patterns  
Walk-in confusion disrupts the floor during rush  
Disconnected booking channels create gaps and errors





# Meet Xmart Booking

#2026

One connected platform — from AI voice reservations and online bookings to walk-ins, table management, live timeline, guest history, and experience packages.



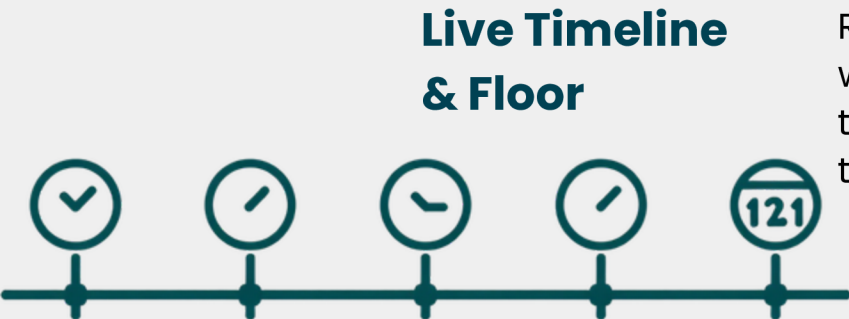
## AI Voice & Reservations

AI voice, online forms, walk-ins, and staff bookings — all flowing into one unified reservation view.



## Tables & Seating Engine

Smart table engine with party-size rules, virtual zones, and dynamic turn times for maximum capacity use.



## Live Timeline & Floor

Real-time floor intelligence with table status, occupancy tracking, and expected free times for hosts.



## Guest History & Packages

Full guest profiles, visit history, source tracking, and occasion-based experience packages per booking.



# AI Voice Concierge

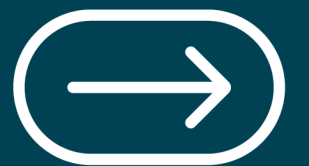
A 24/7 phone reservation assistant that handles incoming calls, books reservations, and connects every conversation directly to your restaurant's operating flow.



●  
**Always on —  
answers calls 24/7  
even when staff are  
busy**

●  
**Multilingual  
booking  
support for  
diverse  
guests**

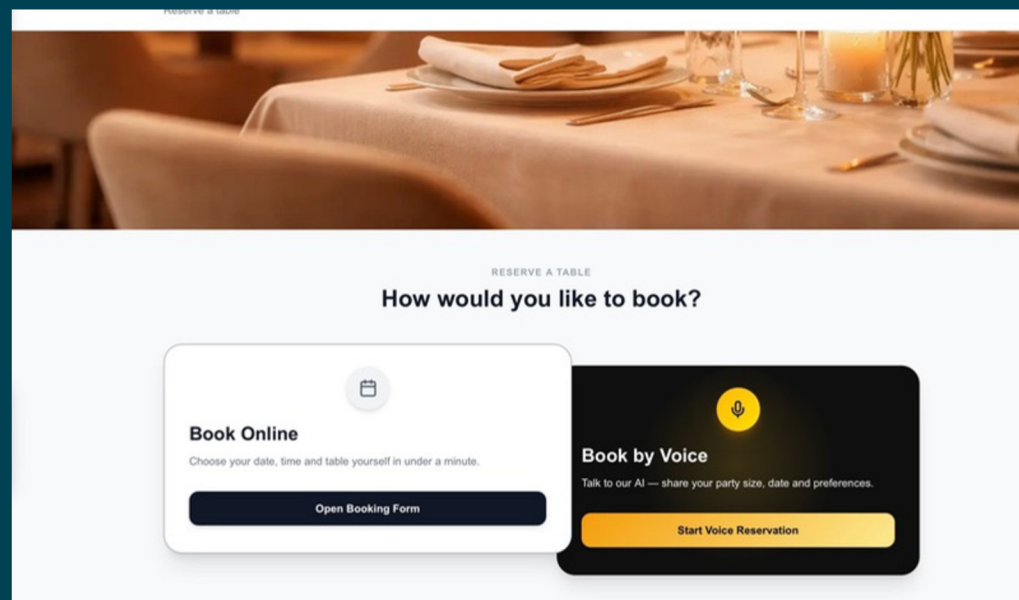
●  
**Reservations  
flow directly  
into your  
operating  
system**







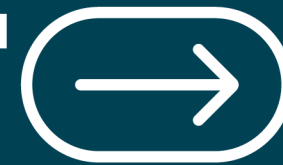
# Omnichannel Booking



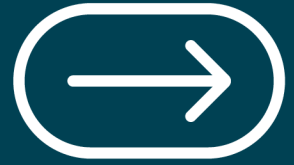
## Online Form & AI Voice



## Walk-ins & Staff bookings — all in one reservation view



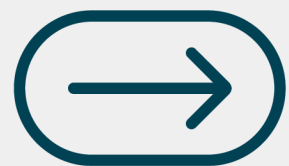
## Track Every Source



# Reservation Center

#06

Unified list of all reservations in one view  
Statuses: pending, confirmed, seated,  
completed, cancelled, no-show  
Built for hosts and managers



# Smart Table Engine

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Each table is configured with precise rules so Xmart can match the right party to the right table – automatically and in real time.



## Min & Max Party Size

Set minimum and maximum guest counts per table to ensure optimal seating and avoid under- or over-seating.



## Capacity & Stretch Seats

Define standard capacity alongside stretch seat options for larger parties when needed.



## Active & Reservable Status

Mark tables as active or reservable independently, giving managers full control over which tables accept bookings.



## Manual Open/Close Control

Hosts can manually open or close any table in real time to respond to floor conditions instantly.





# Dynamic Turn Time



**Smarter turn times mean more covers per service.  
Every seat works harder — without rushing guests.**

## Turn Time Rules

**Party Size**

***Rules***

Duration rules set per party size — 2 guests vs. 8 guests get different turn times automatically.

**Rush Hour**

***Aware***

Turn times tighten during peak hours and relax during off-peak — no manual overrides needed.

**Day & Party**

***Custom***

Day-of-week rules, large party buffers, and early seating exceptions all configured by the owner.

# Virtual Zone Technology

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Combine adjacent and non-adjacent tables into unified zones. Unlimited virtual zones with nested zone support — each with its own party-size range for smarter seating.



Adjacent  
Table Zones

Merge side-by-side tables into a single bookable zone for seamless large-party seating.



Non-Adjacent  
Zones

Connect tables across the floor into one virtual zone — no physical adjacency required.



Unlimited  
Zones

Create as many virtual zones as your floor requires — no limits on zone count or configuration.



Nested Zone  
Support

Define zones within zones. Each zone carries its own min/max party-size range for precise availability.



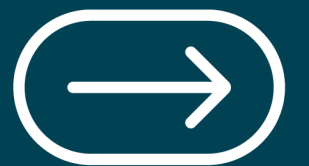
# Smart Availability Finder

When a host enters a party size, Xmart instantly shows every matching table and zone — and reveals exactly how long each option is truly available before the next booking begins.

- **Matches tables & zones by party size instantly**

- **Shows true availability duration per table**

- **Supports reservations, walk-ins & manual seating**





# Live Timeline

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Real-time visual timeline across the entire floor

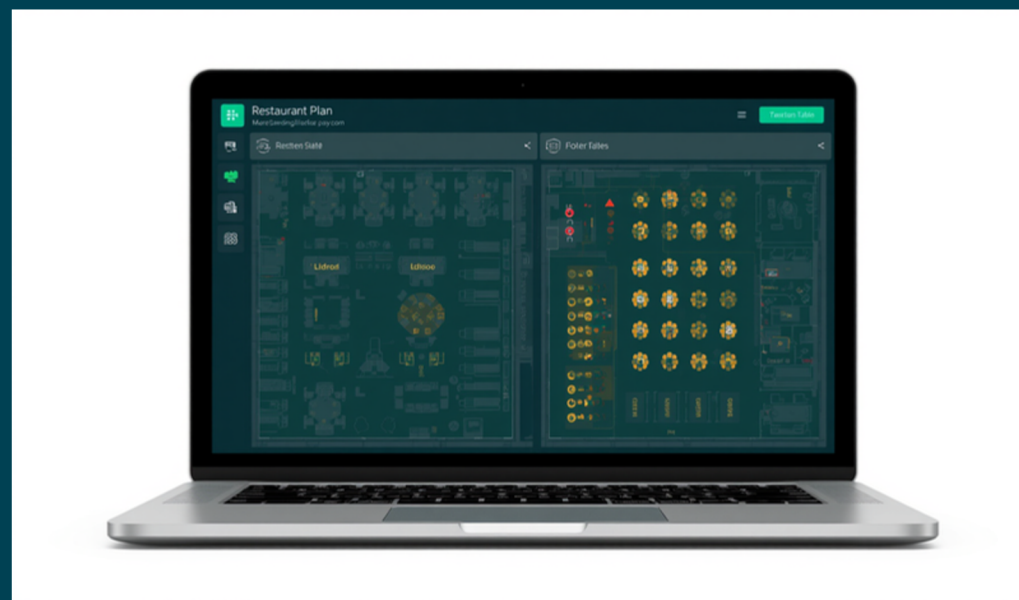
Shows reservations, occupancy, and expected free times

Helps hosts make faster, smarter seating decisions





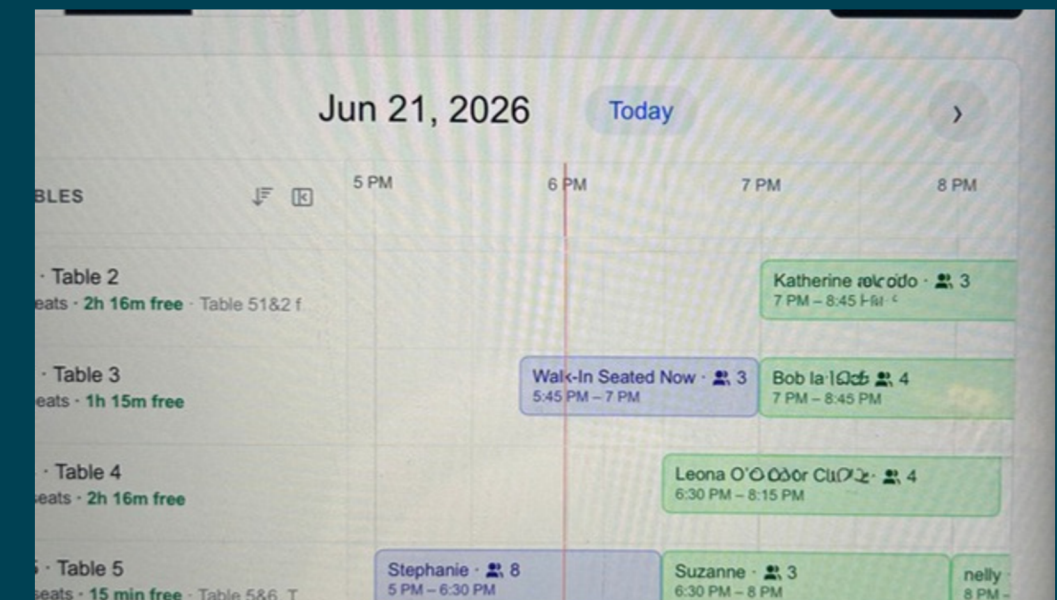
# Live Floor Intelligence



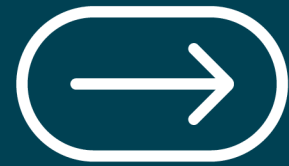
**Floor Plan  
View**



**List View & Area Filters:  
Indoor, Patio, Bar, Private**



**Timeline  
View**



# Guest Experience Packages



**Operational guest-experience layer — not marketing automation. Owners define packages; Xmart surfaces them at the right moment.**

## Package Types & Rules

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### Birthday



Party size rules, perks, and optional deposit. Appears during booking flow.

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### Anniversary



Defined by occasion, covers, and perks. Deposit rules configurable per package.

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### Business



Custom seating, perks, and deposit rules. Eligible packages surface at booking.

# Guest Relationship Hub

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Every guest interaction is captured in one profile. Track visit count, total covers, last visit date, phone, email, and booking source — online, walk-in, or AI voice — so your team always knows who's coming through the door.

360°

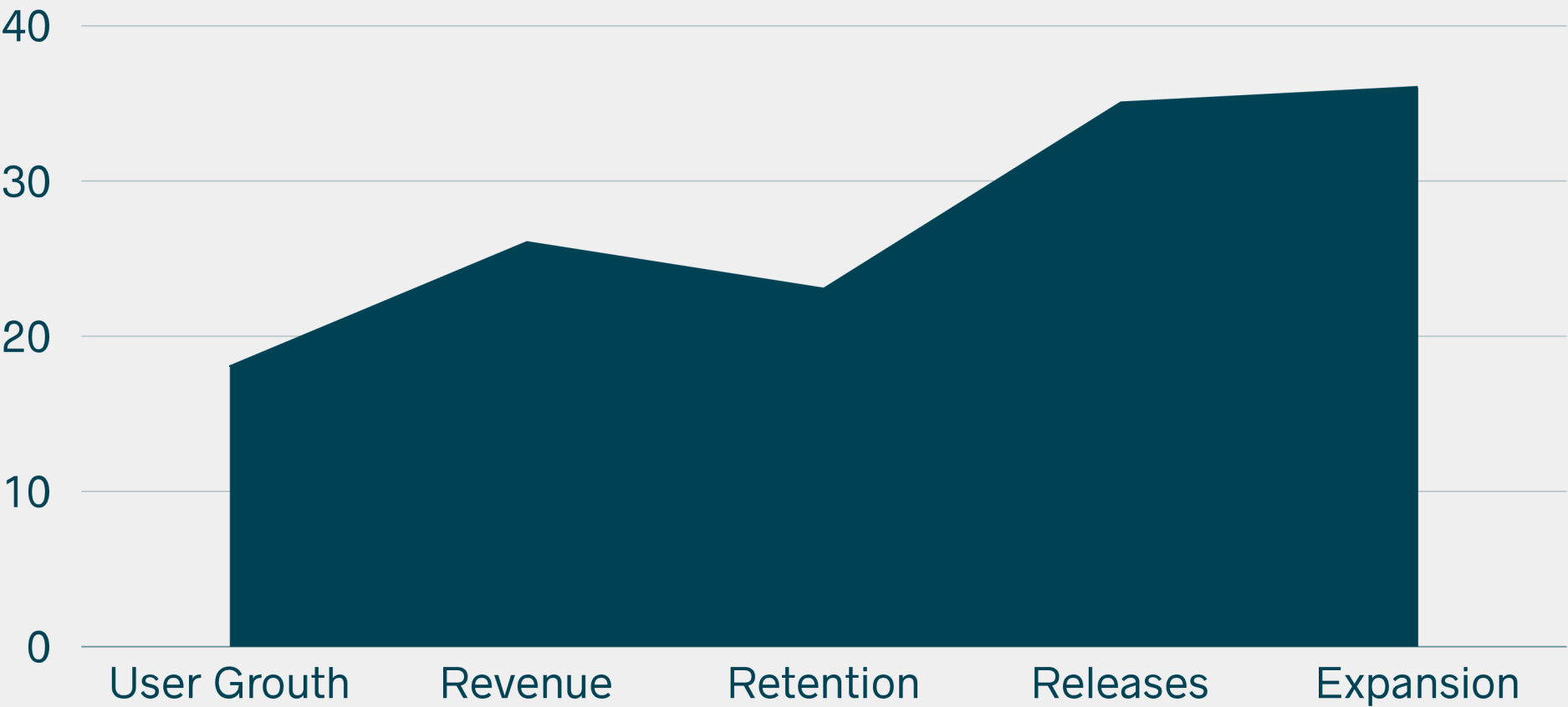
Guest profile  
& visit history

3

Booking sources  
tracked

1

Unified guest  
record: covers,  
visits, contact &  
source





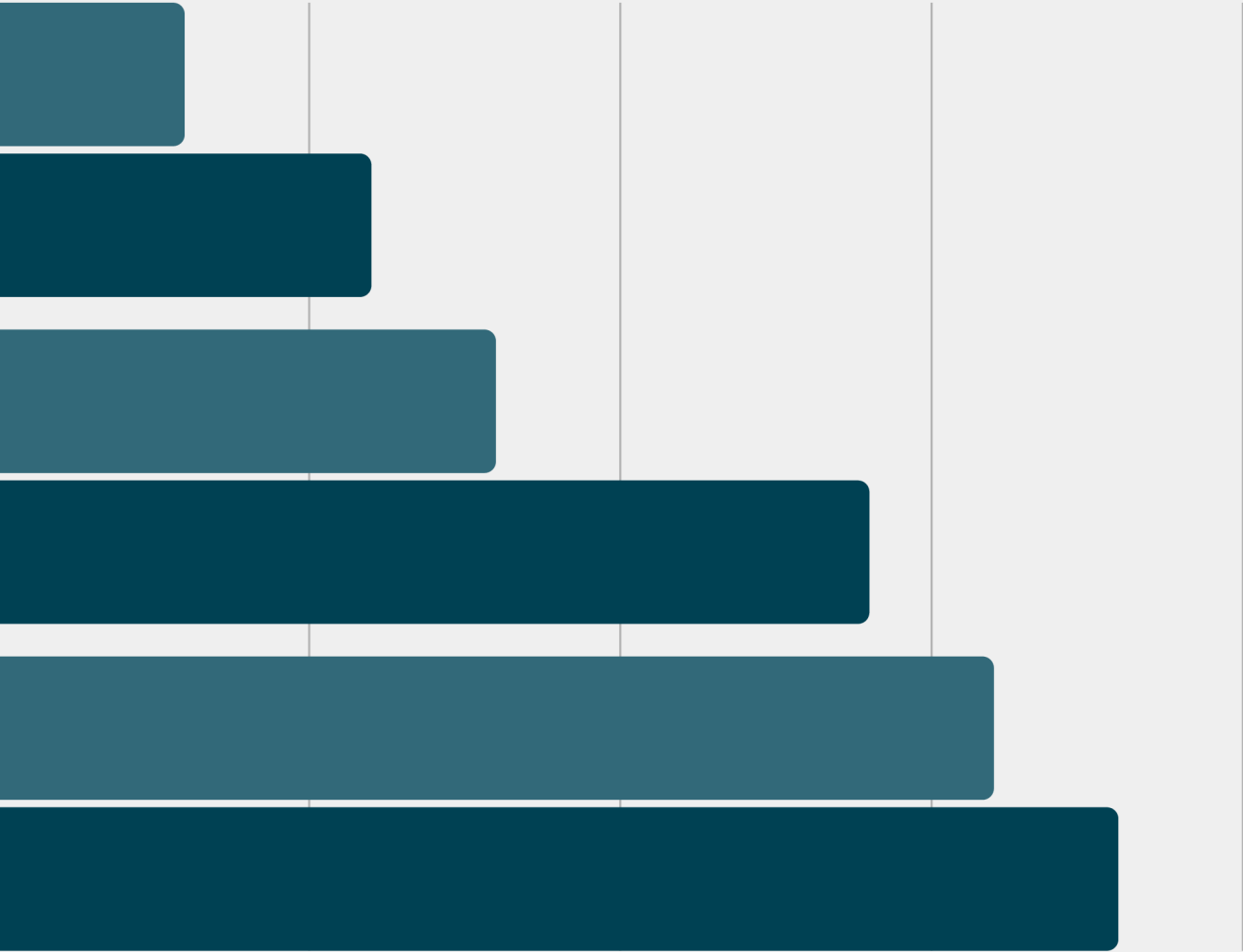
# How Xmart Stands Apart

Xmart is built for capacity — not just reservations. See how it compares.

Feature

Xmart

OpenTable



AI Voice Reservations ✓  
Dynamic Turn Time ✓  
Smart Availability Finder ✓  
Virtual Zones ✓  
Guest Packages ✓  
Live Timeline ✓  
Guest CRM ✓

Resy: Reservations  
No AI Voice  
No Turn Time Rules  
No Virtual Zones  
Limited Packages  
Basic Timeline  
Basic CRM

Toast: POS-first  
No AI Voice  
No Turn Time  
No Virtual Zones  
No Packages  
No Timeline  
Basic Guest Data

# Fill More Seats. Miss Fewer Calls. Seat with Confidence.

Book a demo at [xmartbooking.ca](https://xmartbooking.ca)